



Use & Care.



Quartz Surfaces



General Usage Advice.

Routine Cleaning and Maintenance

Due to their low porosity, our quartz surfaces are highly resistant to household stains. Bellagio Marble Ideas recommends you use the supplied cleaner* to clean our quartz surfaces.

If you don't have this product, the best option is to use water and a mild detergent. You should then finish off by rinsing the surface with plenty of water and drying it with a soft cloth or paper towel. Wipe up wet spills to prevent limescale forming.

Cleaning Stubborn Stains

The best way to fix a stubborn stain depends on the type of stain. The most common incidents are:

Grease Stains

Apply the supplied cleaner* or a diluted, mild soapy solution (such as liquid dish soap) onto the stain and rub it with a sponge until it disappears. Repeat the process if necessary. Next, rinse with a generous amount of water and dry the affected area.

Limescale

Use cleaning vinegar (white vinegar can be used) and a damp sponge. If the stain persists, repeat the process. If necessary, work the solution onto the surface and leave for a few minutes. Always rinse with plenty of water and dry with a soft, lint free cloth.

Cleaning Difficult Stains

For difficult stains, apply some of the supplied cleaner (or an alternative appropriate cleaner) onto the affected area and leave for two minutes. Next, scrub with a gentle scouring pad (white type - non scratch), rinse with plenty of water and dry with a clean, lint free cloth. If the stain persists, contact Bellagio Marble Ideas.

Response to Impacts

One of the most notable features of these surfaces is high impact resistance. However, you should avoid impact to areas that are less resistant, such as worksurface edges and sink cut outs.

Avoiding Heat Damage

When using pots and pans and other items that give off heat, do not place them directly onto the surface. Instead, you should use a trivet or tablemat (a rubber one, if possible) until they have cooled down. Sharp differences in temperature (between hot and cold) can damage the surface.

* Other cleaners may also be used but must not contain bleach and must be non-abrasive. To be safe, check each cleaning product first on an inconspicuous area, to ensure that it does not damage the surface.

Precautions for General Use.

Do not leave water on the surface for long periods of time. The most susceptible areas are those that are close to sinks.

Do not use sharp objects to cut directly on the worktop surface. Instead, use other protective materials such as chopping boards.

Do not place the surface outside or anywhere that may be exposed to high levels of UV Light.

Do not place any objects that give off heat, or that have been recently removed from the cooker, onto the surface. Use a trivet or tablemat.

Do not use water-repellents, sealants, polishes, or similar products.

Do not polish the surface.

Do not place heavy objects that are unsuitable for worktop use on the surface.

Products to Avoid

Products such as solvent or acetone should not be used for cleaning worktops or slabs. Abrasive scouring pads should not be used. It is advisable to use a microfibre cloth or damp paper towel.

Do not use paint strippers, caustic soda, bleach or products with a high pH level. Avoid the use of any chlorine-based products and contact with hydrofluoric acid.

Do not use grease removers with a high mineral content, or very strong products containing 50% solutions of hydrochloric acid or sodium hydroxide.

Do not use any cleaning products that include microparticles in their composition.

Do not use any scouring pads that may scratch the surface. Use a cleaning sponge.

Examples of products that you must not use on our quartz surfaces: paint strippers, oven-cleaning products, cleaning products containing methylene chloride, acids for unblocking plugholes or nail-polish removers containing acetone.

If any of these products are spilled onto the surface, remove them as quickly as possible using plenty of water and neutral soap.

Failure to follow the guidelines outlined in this booklet, or misuse of your worktop in anyway, may result in the loss of your warranty.

Queries and Concerns

Please do not hesitate to contact Bellagio Marble Ideas, if you have any queries or concerns regards the day to day care and maintenance of your quartz surfaces.

Contact details are found on the back of this booklet.



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10 Year Warranty 

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